

Pandemic refund guarantee

In case of a pandemic that results in the simultaneous government-mandated closure of all cable cars at partner destinations of the Dachstein West Season Pass in Upper Austria and Salzburg (i.e. Gosau, Russbach, Annaberg, Feuerkogel, Dachstein Krippenstein, Abtenau, Lungötz, St. Martin, Werfenweng and Hallein Bad Dürrenberg), we are offering all Dachstein West season pass holders a Pandemic Refund Guarantee, subject to the conditions set out below.

Refund conditions for the Dachstein West Season Pass:

If, due to a pandemic,

- ✓ all ski areas at partner destinations of the Dachstein West season pass in Upper Austria and Salzburg (i.e. Gosau, Russbach, Annaberg, Feuerkogel, Dachstein Krippenstein, Abtenau, Lungötz, St. Martin, Werfenweng and Hallein Bad Dürrenberg) are simultaneously closed by government order during the period from 5/12/2020 until 5/4/2021 (date of closure is decisive) **and**
- ✓ the holder of the Dachstein West Season Pass uses their season pass for less than 15 days during its validity period (entire winter season 2020/21), then

the season pass holder will be granted a refund in form of a credit note (voucher) as detailed below:

Simultaneous closure of all mountain cable cars in Upper Austria and Salzburg on:	Adults	U-25s	Young persons	Children
fewer than 20 operating days*	€0.00	€0.00	€0.00	€0.00
21 – 49 operating days	€65.00	€50.00	€35.00	€20.00
50 – 90 operating days	€130.00	€105.00	€70.00	€40.00
more than 91 operating days	€205.00	€165.00	€115.00	€65.00

* government-mandated closure on operating days during the 2020/21 winter season during the period from 5 December 2020 to 5 April 2021.

No refunds will be issued for closures outside of the period from 5/12/2020 to 5/4/2021.

A full refund will be issued in form of a credit note (voucher) if all partner ski areas are unable to operate throughout the entire winter season 2020/21 due to the pandemic.

Refund applications must be submitted in writing to the settlement agent between 06/04/2021 and 31/05/2021. Applications not submitted by the deadline will result in the loss of all entitlements arising from the guarantee set out above. Claims under this guarantee may not be submitted in parallel with or in addition to claims asserted on the basis of other legal grounds.

Subject to change. Date: November 2020